



PARKING SERVICES

SPECIAL NEEDS



PARKING

"How May We Help You?"

Parking Services
University of Massachusetts
51 Forestry Way
Amherst, MA 01003-9262

Phone: 413.545.0065
Fax: 413.545.4440

<https://parking.umass.edu/>

The University of Massachusetts Amherst provides handicapped - accessible parking in all its lots in compliance with American with Disabilities Act (ADA) regulations.

State-Issued Handicapped Placards/License Plates

Faculty, staff, and students with handicapped placards or license plates issued by any state may receive an annual UMass handicapped parking permit at no charge. Their vehicles must be registered with Parking Services, with proof provided of their state placards or plate registrations.

Vehicles displaying state-issued handicapped license plates or placards may park, at no charge, in handicapped spaces, or any unreserved space including parking meters. Fees are charged for all vehicles, regardless of special plates and placards, for parking in the Campus Center Parking Garage.

Applying for Accessible Parking

Long-Term Special Needs Parking

Anyone in the UMass community who requires Special Needs parking for one semester or longer must first register with Disability Services, Room 231, Whitmore Administration Building, tel. 413.545.0892.

Disability Services reviews each case and, working with Parking Services, determines the most appropriate parking assignment.

Short-Term Special Needs Parking

Permit holders in their third trimester of pregnancy qualify for a temporary Special Needs parking permit at no charge, provided a doctor's note with the due date is presented to Parking Services.

ADA regulations forbid Parking Services to provide temporary handicapped parking permits unless an individual has already registered with the state for a placard or special license plate. A copy of the state application must be provided in order to receive a temporary permit.

Special Transportation

Anyone in the UMass community with a special transportation need may inquire about the Lift Equipped Van Service by calling "SpecTrans," by tel. 413.545.2086, or by contacting transit@admin.umass.edu for more information.

Personal Care Attendants are eligible for special parking permits provided they have registered with Disability Services. Please contact that office for further information.